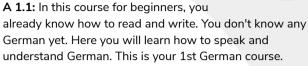
German courses

We offer free German courses. There are various courses:

Alphabetisation: You learn to read and write. This is your 1st German course.



A 1.2: You can speak a little German. This is your 2nd German course.

A 2.1: You can speak some German. This is your 3rd German course.

A 2.2: You can speak German quite well. This is your 4th German course.

B 1: This is your 5th, 6th or 7th German course.

B 2: You get by well in everyday life. With B2 you are allowed to study at a university.

Conversation course: In this course you'll work on speaking. You'll mostly practice having conversations in German.

Mother-child course: Are you the mother of a small child? In our mother-child course you'll learn German. We'll take care of your child while you learn. You don't need to register for this course.

Information:

One course is 6 months long.

All courses take place 1, 2 or 3 times per week.

Registration

We help you once a month. You come to us at KuB. Day: The 1st Friday of the month.

Time: 15:30.

CONTACT

KuB Kontakt- und Beratungstelle für Flüchtlinge

und Migrant_innen e.V.

Oranienstr. 159 10969 Berlin

Phone 030 / 614 94 00

Fax 030 / 615 45 34

Email kontakt@kub-berlin.org

Website www.kub-berlin.org

Facebook www.facebook.com/KuBFM

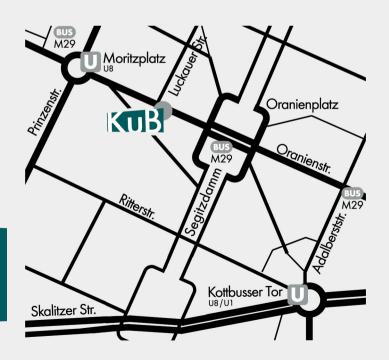
Office hours Our regular office hours are:

Monday, Tuesday, Thursday and Friday

From 09:00 to 17:00 and

Wednesdays from 13:00 to 17:00 (telephone

only)













- Counselling on asylum and residency
- Someone to talk to when you need support
- Counselling for women* refugees
- German courses and more.

All KuB services are free of charge.

SERVICES

Counselling on asylum and residency

We offer counselling sessions on asylum and residency rights.

We provide counselling in various languages, including Arabic, German, English, Italian, Kurdish, Spanish, Dari, Persian, French, etc.

If you would like the assistance of an interpreter during your session, please give us a call beforehand.

Counselling sessions take place at KuB. We do not provide counselling via telephone or email.

Please bring all your documents with you that are important for the counselling session. For example:

- Documents from BAMF (Bundesamt für Migration und Flüchtlinge), the Ausländerbehörde, the Jobcenter, etc.
- Letters from your lawyer.

Our consultancy services are usually very busy. We therefore advise you to come early in the morning; it's best to be here already by 8:30.

- We ask for your patience if you have to wait for a counselling session. Depending on the daily demand, it might take some time for your turn.
- It is possible, due to high demand, that we won't be able to offer you a session on a given day. We ask for your understanding in such cases.

Counselling hours

Monday, Tuesday, Thursday and Friday From 09:00 to 12:00.

You can report to reception from 08:30. If you have any questions, call us on: 030 / 614 94 00

Someone to talk to when you need support

We're here to listen:

- If you can't sleep.
- If you often feel sad.
- If you often feel afraid or are overcome by great fear.
- If you have problems with your family.
- If you have problems with your friends.
- If you feel lonely.
- If you feel helpless.
- If you can't help thinking about negative things all the time.
- If you are unable to concentrate.
- If you feel overwhelmed by too many thoughts in your head.
- If you don't know how to go on with your life.
- If you want to talk to someone about your problems.
- If you just need to talk to someone.

We're here to listen. Together we'll look for ways that you can deal with your problems.

You can decide what we talk about.

You don't have to commit to anything.

Just try it out!

Opening hours and appointments

Without prior appointment: every Monday morning from 09:00 to 11:00.

Or you can make an appointment with us. You can make an appointment via email: psb@kub-berlin.org. Or give us a call: 030 / 614 94 00



Counselling for women* refugees

KuB's counselling for women* is focused on women refugees who need special protection.

In particular:

- Pregnant women
- Single mothers
- Women affected by domestic violence
- Women affected by sexual violence

We provide couselling:

- On questions concerning residency rights, asylum rights and social assistance law
- On psychological or social problems

We offer our counselling services in the rooms at KuB. We've created a safe atmosphere for you.

Together we'll look for ways that you can deal with your problems. We will focus on what's important to you.

Our female counsellors will look at your whole situation and support you accordingly.

We'll also help you to find possible solutions.

We can connect you with people who could, for example, accompany you on visits to government offices, doctors or lawyers.

We also have interpreters and translators.

They can translate between German and your language.

If you would feel more comfortable, you may remain anonymous during your counselling session. You do not have to tell us your name.

KuB is part of a Berlin-based network that supports refugees in need of special protection (BNS – Berliner Netzwerk für besonders schutzbedürftige Flüchtlinge).

Within the network, KuB is specifically responsible for helping women.

Registration

When you need counselling: Please call us: 030 / 614 94 00

Or send us an email: frauenberatung@kub-berlin.org

